

Certificate

Standard: **ISO/IEC 20000-1:2005**
Certification Registr. No. **103 155 10002**

TÜV Rheinland Japan Ltd.
Certification of Management Systems Certifies:

Certification Holder: **Net ProActive Services Pvt. Ltd.**

#17-18 Level 7, Innovator Building,
International Tech Park, Whitefield Road,
Bangalore – 560 066,
Karnataka, India

Scope: **Managed IT Services, which includes Remote Infrastructure Monitoring and Management, Service Desk, Security Management Services and Consultancy Services**


An audit was performed, Report No. 10002.

Proof has been furnished that the requirements are fulfilled according to ISO/IEC 20000-1:2005 .

The due date for future audits is 11-27 (mm-dd).

Validity: This certificate is valid from 2011-01-24 until 2014-01-23.

First certification: 2011



Yokohama, 2011-01-24

TÜV Rheinland Japan Ltd.
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